

An Important message from our Technical Director, Owen Stam



The consolidation of Austhane™ and Urepac™ Products Range

It has now been over twelve months since **Pacific Urethanes** acquired Australian Urethane Systems. We are pleased to report that it has been an overwhelming success.

Our focus throughout the initial period has been on the stability of supply. This was to ensure we maintained your trust that the product quality and supply of the Austhane™ and UrePac™ ranges would continue to meet your stringent requirements.

Having achieved our initial objective our focus is now turning towards consolidating the Austhane™ and UrePac™ product ranges under the UrePac™ brand. This change will eliminate duplication of products and make our product offering more consistent and structured for us to communicate to the market. We will add value by maintaining adequate stock to ensure your orders are delivered in full and on time.



If you currently purchase any Austhane™ product from **Pacific Urethanes** you will be advised in a separate letter of the change to the UrePac™ product code. Please be assured that there will be no alterations made to the raw materials or formulation of this product.

Should our technical team determine that a UrePac™ or Austhane™ product is a duplication of another one in our range we will contact you to manage the changeover. Our commitment to you is to make this process as seamless as possible.

Once this process has been completed, **Pacific Urethanes** will have the most comprehensive range of polyurethane foam, elastomer and adhesive systems available to the Australian and New Zealand markets under the UrePac™ brand.

If you have any questions or concerns, please feel free to contact your account manager or our customer service people on **1300 736 963**. We appreciate your understanding and support throughout this process.

If you would like to discuss any of these issues with me personally please call me directly on +61 421 755 555.

**Pacific Urethanes are the Polyurethane
Formulation Specialists.**

Pacific Urethanes – Celebrating 10 Successful Years in the Polyurethane Industry in Australia, New Zealand and ASEAN countries.

Please visit www.pacificurethanes.com

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range of
polyurethane
products and
equipment**

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